



## WARD 5 RESOURCES

### DC CITY SERVICES 311

#### About 311

311 is Washington, DC's centralized location for all city service needs. Below you will find more information on the various ways you can report issues in your community in addition to the various items that should be reported. It is important to keep the reference number of any request you submit in order to check the status.

#### Contact 311

To submit a service request online, visit

<http://app.311.dc.gov/CWI/ServiceRequest.mvc/SRIntake>. **Phone:** 311 | **Website:** [311.dc.gov](http://311.dc.gov) | **Twitter:** @311DCGOV

#### What to Report

Abandoned Bicycle  
Abandoned Vehicle - On Private Property  
Abandoned Vehicle - On Public Property  
Alley Cleaning  
Alley Repair  
Alley light Repair Investigation  
Autumn Leaf Collection  
Bag Law Tips (DDOE)  
Bicycle Issues  
CFSA Missing/Absconded  
Child Safety Seat Program  
Construction Site Environmental Concern/Tips (DDOE)  
Container Removal  
Curb and Gutter Repair  
Dead Animal Pickup  
Graffiti Removal  
Grass & Weeds Mowing  
Graffiti Removal - Paint Voucher Request  
Illegal Dumping  
Illegal Posters  
Insects  
Litter Can - Collection  
Out of State Parking Violation (ROSA)  
Parking Enforcement  
Parking Meter Repair  
Placement Violations  
Pothole  
Rat Abatement  
Recycling - Commercial Only  
Recycling - Information Request  
Recycling - School Program  
Recycling Cart Delivery  
Recycling Cart Repair

Recycling Collection - Missed  
Resident Parking Permit  
Residential Bulk Collection  
Residential Parking Permit Violation  
Roadway Marking Maintenance  
Roadway Marking Installation  
Roadway Marking Modification  
Roadway Marking Removal  
Safe Routes to School  
Sanitation Enforcement  
School Crossing Guard Program  
Sidewalk Repair  
Sign Missing Investigation  
Sign New Investigation  
Sign Removal Investigation  
Sign Replacement  
Signs Conflicting  
Snow/Ice Removal  
Street Cleaning  
Street Repair  
Street Sweeping  
Streetlight Repair Investigation  
Supercan - Repair or Request  
SWM - Street & Alley Cleaning  
Traffic Calming Investigation  
Traffic Signals Investigation  
Trash Cart - Delivery  
Trash Cart Repair  
Trash Collection - Missed  
Tree Inspection  
Tree Planting, Pruning and Removal  
Utility Repair Investigation  
Vacant Lot  
Yard Waste

